

## **Paid South Korea Internship Terms and Conditions**

For South Korea Internships bought after 26/05/2021.

The entirety of these Terms and Conditions apply if you have booked a Paid South Korea Internship which consists of the teaching Paid South Korea Internship (the “Paid South Korea Internship”). Please see the separate **Courses Terms and Conditions** for any course provided as part of the Paid South Korea Internship programme. These terms apply to bookings made via our website, our brochures or via telephone and which are made with us (whether direct or through agents appointed on our behalf).

### **Introduction**

We set out below the terms which apply to all bookings which you make with us (each a “**Booking**”). By us we are referring to Teach and Travel Group Limited trading as i-to-i, registered number 07935847 of (hereinafter called ‘the Company’, ‘we’, ‘us’ or ‘our’).

You should study these Terms and Conditions carefully. You should also note that there are two different categories of terms governing, as applicable, your Paid South Korea Internship Booking with us. The first is the Agency Terms set out immediately below; the second is the Paid South Korea Internship Provider’s booking conditions (the “**Paid South Korea Internship Provider’s Booking Conditions**”) which you can find is a separate link. For the avoidance of doubt the Paid South Korea Internship Provider’s Booking Conditions are the terms of Teach Explore Asia, Co. Ltd (XploreAsia), 11/11 Soi Hua Hin 43, Phetkasam Road, T. Hua Hin, Hua Hin, Prachuab Kirikhan, 77110, Thailand (the “Paid South Korea Internship Provider”) whom provides the Paid South Korea Internship programme and with whom your contract with regards the Paid South Korea Internship is with.

1. When processing your Booking we will arrange for you to enter into a contract with the Paid South Korea Internship Provider relating to the entirety of the Paid South Korea Internship.
2. We are acting as the Paid South Korea Internship Provider’s agent in arranging your Paid South Korea Internship element of the Booking. For the absolute avoidance of doubt the Paid South Korea Internship Provider is the principal and we have no direct relationship with you in respect of the Paid South Korea Internship. In acting as your agent in arranging your Booking, then by your acceptance of these Agency Terms you are giving us your authority to liaise with the Paid South Korea Internship Provider and put you in touch with them.
3. Your Booking through us is subject to both these Agency Terms (which define and explain our obligations to you and the role that we play), the TEFL Course Terms and the Paid South Korea Internship Provider’s Booking Conditions; the latter of which are the specific booking conditions of the Paid South Korea Internship Provider which set out, amongst others, your rights in the event that something goes wrong with any elements which are associated with the Paid South Korea Internship .
4. In completing your Booking with us you are accepting our Agency Terms, the TEFL Course Terms and the Paid South Korea Internship Provider’s Booking Conditions.
5. In the event of any contradiction in the TEFL Course Terms and the Agency Terms then these Agency Terms shall prevail.
6. In the event that your Booking consists of the Paid South Korea Internship only (on basis you have already booked/completed a TEFL Course) then such Booking is subject only to the Agency Terms and the Paid South Korea Internship Provider’s Booking Conditions. For the avoidance of doubt any TEFL Course you have separately booked will remain subject to the terms and conditions associated with that booking.

### Booking details

7. If booking online you are responsible for ensuring booking details are correctly entered. If booking via the telephone then once you have confirmed your details we will proceed to confirm the booking with the Paid South Korea Internship Provider. Please check that names, dates and timings and any other information are correct on receipt of all documents, including, in particular but not limited to, the Confirmation Invoice, and advise us of any errors within two days of receipt of any documents by contacting our Customer Support department by emailing such details to [customersupport@i-to-i.com](mailto:customersupport@i-to-i.com). Please note that we will not accept any responsibility for incorrect information if we are not informed within this timeframe. Any changes to these details will incur the amendment fees stated in the TEFL Course Terms in addition to any charges applied by the Paid South Korea Internship Provider.
8. The booking information that you provide to us will only be passed on to the Paid South Korea Internship Provider or other persons necessary for the provision of the Paid South Korea Internship or TEFL Course. The information may therefore be provided to public authorities such as customs or immigration if required by them, or as required by law. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary and religious requirements. Certain information may also be passed on to security or credit checking companies.
9. If we were not authorised to pass this information to the Paid South Korea Internship Provider, whether in the EEA or not, we would be unable to arrange your booking. In making this booking, you consent to this information being passed on to the relevant parties.

### Payment

10. You will be required to pay for the course element of the internship or make full payment at the time of the Booking. Where you only pay for the course element you must pay the full balance by the balance due date (90 days before your arrival date). If full payment is not received by the balance due date then we will cancel your booking and charge a cancellation fee amounting to 100% of the monies paid.
11. It is important that you understand that payment at the time you are making your booking does not in itself mean that your booking is confirmed. Your booking is only confirmed when we send you our email confirmation of booking and the Confirmation Invoice.

### Cancellation and Amendment

12. If you cancel your Internship Booking then a cancellation charge will apply and, subject to the Paid South Korea Internship Provider's Booking Conditions, this charge will amount to:
  - 0% charge will be made if cancelled prior to 90 days from the Paid South Korea Internship start date
  - 100% will be due if cancelled less than 90 days from the Paid South Korea Internship start date

For the avoidance of doubt the cancellation charge for the TEFL Course element of your internship will be 100% once the cooling off period has passed.

Any amendment requests will be subject to approval by the Paid South Korea Internship Provider and if approved the cancellation terms above will apply. Any cancellations will apply from the original booking date.

### Paid South Korea Internship Requirements

13. During the Paid South Korea Internship you will be subject to all South Korea applicable laws, regulations or otherwise and it is imperative that you comply with the same. Should you have any questions on the same then you should contact your contracting party; the Paid South Korea Internship Provider.
14. You are required to have completed at least 120 hours of online TEFL Course according to the timescale provided by the Paid South Korea Internship Provider.
15. You are also required to send all documentation to the Paid South Korea Internship Provider, as detailed in the instructions, by the given deadline and in an acceptable form. A failure to do so will result in your Paid South Korea Internship Booking being void and no refund possible. To be accepted pursuant to this clause all such documentation must be prepared by you in good faith, using your best endeavours and to the best of your ability, and be presented to the Paid South Korea Internship Provider to a high standard which is acceptable to the Paid South Korea Internship Provider (with such acceptability to be determined at the sole discretion of the Paid South Korea Internship Provider).
16. If you are not accepted on to the Paid South Korea Internship by the Paid South Korea Internship Provider you will receive a full refund on the Paid South Korea Internship element of the Booking (for the avoidance of doubt this does not include a refund of the TEFL Course and/or any other elements booked through us) provided that you can demonstrate your compliance with the provisions of these Agency Terms (including, but not limited to, clauses 14 and 15) and the TEFL Course Terms. Acceptance onto the Paid South Korea Internship is at the absolute discretion of the Paid South Korea Internship Provider and the Company cannot advise, help or otherwise assist with regards the same. Furthermore, the Company will not, and has no right to, be informed by the Paid South Korea Internship Provider of the reasons why your application is not accepted and you must liaise directly with the Paid South Korea Internship Provider with regards the same.

### Insurance

17. The Paid South Korea Internship Provider may require you to take out travel insurance as a condition of booking with them as detailed in their Paid South Korea Internship Provider's Booking Conditions – we advise you check these carefully. In any event, we strongly advise that you take out a policy of insurance in order to cover you and your party against the cost of cancellation by you; the cost of assistance (including repatriation) in the event of accident or illness; loss of baggage and money; and other expenses. Please note that we cannot advise on the appropriateness or suitability of any policies.

### Passports, Visas and Health

18. Information about passport and visa requirements for your trip can be obtained from the Foreign Office or other relevant Government Body. Any specific passport and visa requirements, and other immigration requirements, are your responsibility and you should confirm these with the relevant embassies and / or consulates before any booking is made. Neither we, nor the Paid South Korea Internship Provider, accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements. Most countries now require passports to be valid for at least 6 months after your return date.

19. Neither we, nor the Paid South Korea Internship Provider accept any responsibility for unexpected delays or costs relating to your visa application because of changes/requests from the South Korean Embassy or other party.

#### Alterations by the Paid South Korea Internship Provider

20. It may be necessary for the Paid South Korea Internship Provider to reconfirm or change elements of the Paid South Korea Internship programme. Please check this in the correspondence received from your Paid South Korea Internship Provider, including the Paid South Korea Internship Provider's Booking Conditions.

#### Complaints

21. If you have any dissatisfaction regarding your Paid South Korea Internship, then this should be reported to the relevant Paid South Korea Internship Provider or their local supplier or agent immediately. For the avoidance of doubt any complaint should not be reported to, and does not lie against, i-to-i unless it is in respect of the TEFL Course. Please consult the Paid South Korea Internship Provider's Booking Conditions for any complaint procedure of the Paid South Korea Internship provider and/or contact them about the same.

22. Any complaint with regards the TEFL Course is subject to the TEFL Course Terms.

23. Whilst we cannot deal with complaints about the Paid South Korea Internship, if the Paid South Korea Internship Provider fails to resolve your complaint then please contact our customer support team who will try to assist you as far as is reasonably possible with regards your complaint with the Paid South Korea Internship Provider.

24. We handle claims according to EU rules.

#### Limitation of liability

25. For the avoidance of doubt, your booking of the Paid South Korea Internship is directly with the Paid South Korea Internship Provider. Other than where we are negligent in the provision of our services to you, we accept no liability or responsibility for any complaint, loss, damage, expense or other claim in respect of any aspect of your bookings or Paid South Korea Internship arrangements.

26. Specifically, we will not be liable for any act or omission by any person not employed directly by us or under our immediate control and whilst we have chosen the Paid South Korea Internship Providers with care we have no control over the Paid South Korea Internship Provider and so cannot be held responsible for any action or omission of the Paid South Korea Internship Provider or their servants, agents or employees or any other loss, claim or otherwise associated with the Paid South Korea Internship itself.

27. Moreover, we cannot be held responsible for any loss, damage or expense incurred or suffered by you which results from strike, civil commotion, fire, flood, war, threat of war, terrorist activity, national or nuclear disaster, epidemic or similar outbreak, late delivery, adverse weather conditions, any act of God and / or any other event which is outside of our reasonable control.

28. In no circumstances shall we be liable for any economic loss, loss of profit, loss of revenue, loss of business, loss of goodwill, loss of reputation, loss of anticipated savings arising out of the failure or delay in performing the services under these terms or otherwise in connection with these terms; or for any indirect, special or consequential loss or damage (howsoever arising).
29. Nothing in these Agency Terms shall limit or exclude the liability of us for death or personal injury resulting from our negligence, fraud or fraudulent misrepresentation or from any other liability which cannot be excluded by law.

#### Jurisdiction

30. Your contract with i-to-i will be governed by English law and any related disputes will be dealt with in the courts of England and Wales. If you live in Northern Ireland or Scotland, the courts of Northern Ireland or Scotland as appropriate can deal with any disputes.

*Last updated: 24<sup>th</sup> May 2021*